

**CAMELFORD TOWN  
ENHANCEMENT SURVEY**

**JUNE 1998**

Produced by Camelford Town Council Amenities Committee  
on behalf of  
Camelford Town Council

Supported by Cornwall Rural Community Council and Rural Action for the Environment

# CAMELFORD TOWN ENHANCEMENT SURVEY MAY - JUNE 1998

## Introduction

Camelford Town Enhancement Survey was undertaken by the Camelford Town Council Amenities Committee in May 1998. A questionnaire and explanatory letter was delivered to every household in Camelford. The survey aimed to gather the opinions of local residents on a range of possible enhancements to the town centre.

Of the 970 forms distributed, 255 completed forms were returned representing a response rate of 26%. The following report presents the results of the survey, which will be used by Camelford Town Council and the Amenities Committee in drawing up future plans for improvements.

## Survey Results

**Question 1: Would you like to see any of the following improvements to street furniture in the main street?**

	Number in support	As a % of total responses
New rubbish bins	151	58
New information signs	114	44
New seats	106	41

New rubbish bins were the most popular improvement to street furniture, with a majority (58%) of respondents supporting the proposal. Strong support was also shown towards new information signs and new seats at 44% and 41% respectively. Other improvements suggested by respondents are listed below:

	Number of suggestions
Hanging baskets	14
More dog (litter) bins	7
Street ash trays	5
Improve shop fronts	4
Lorry park	3
No modern shop fronts	3
Bus shelters	3
No more signs	2
More trees and shrubs	2
Pedestrian crossing at Co-op	2
Old fashioned style lamp post	2
More street lighting	2
Paint road barriers in Cornish colours	2
New signs in car park	1
Speed humps	1
Picnic tables outside park	1
Seats by bus stop	1
Maps of circular walks	1
Total number of suggestions	56

SECOND OPEWAY	Number of suggestions
Walkeys	4
Stones	2
Riverwalk	1
Utchers	1

THIRD OPEWAY	Number of suggestions
Red Stones	4
Long Steps	2
Dave Chapman's	1
Stones	1
Stoneys	1

Relatively few suggestions were put forward for the names of the three opeways making it difficult to draw conclusions. However, taking the names mentioned most frequently the opeways were found to be: Darlington (1st opeway); Walkeys (2nd opeway) and; Red Stones (3rd opeway).

**Question 3b: Can you tell us the names of the following two opeways?**

OPEWAY BY CHEMIST	Number of suggestions
Neals	4
Cut Ground	1
Fenteroon	1
Haddy's	1
Harry's	1
Collins Back Passage	1

OPEWAY BETWEEN DIY AND WALKEYS	Number of suggestions
Moors	9
Moors Path	3
Out Ground	1

Again, taking the names mentioned most frequently the opeways were found to be Neals (by the chemist) and Moors (between DIY and Walkeys). Of all the opeways named, the strongest conclusion can be reached over the opeway between DIY and Walkeys, with a clear majority of respondents naming it 'Moors' or 'Moors Path'.

**Question 1b: Do you have any suggestions for the design of street furniture in Camelford?**

	Number of suggestions
Design in keeping with old market town	12
Use wrought iron and local stone	11
Vandal proof	8
Finish in black/gold Cornish colours	7
Paint and clean shop fronts	5
Victorian style	5
Wood instead of stone	3
Use local school to design	3
Finish in blue and gold colours	2
Finish in green and gold	2
Modern style	2
Total number of responses	60

There were many interesting suggestions put forward, the majority of which related to keeping improvements in character with the local area. These were specifically: keeping the design in keeping with the old market town; using wrought iron and local stone; finishing in black/gold Cornish colours and using the local school to design.

**Question 2: Do you support the idea of placing name plates on all buildings of historic interest in the town?**

	Number	Percentage
YES	140	85
NO	15	9
Don't Know	9	6
Total	164	100

There was overwhelming support for the idea of placing name plates on all buildings of historic interest in the town, with 85% of those who responded to the question being in favour of the proposal.

**Question 3a: Can you tell us the names of the three opeways between Chapel Street and Fore Street, starting from the Darlington upwards (not including Cherry Gardens)?**

FIRST OPEWAY	Number of suggestions
Darlington	3
Hawks Way	2
Slipway	1

**Question 3c): Would you like to see these opeways named and tidied up?**

	Number	Percentage
YES	197	93
NO	7	3
Don't Know	9	4
Total	213	100

At 93%, a clear majority of respondents said they would like to see the opeways listed in the questionnaire named and tidied up.

**Question 4: Do you think it would be a good idea to make improvements to Chapel Street?**

	Number	Percentage
YES	127	68
NO	26	14
Don't Know	34	18
Total	187	100

A majority of respondents were in favour of making improvements to Chapel Street. In total there were 144 specific ideas listed, detailed in the table below. The two most frequently mentioned ideas were to make Chapel Street one way and to renovate dilapidated buildings. Other ideas that were fairly popular were to clean the gutters of weeds, make the street a no parking area, install speed humps and put up seats.

**Question 4b: Suggestions for improvements to Chapel Street**

	Number of suggestions
Make Chapel Street one way	48
Renovate dilapidated buildings	43
Clean gutters of weeds	10
Make Chapel Street a no parking area	9
Install speed humps	8
Install seats	6
Make Chapel Street a pedestrian only street	3
Information signs for museum/tourist inf. centre	3
Vehicle access for residents only	2
Pavements	2
Wiring underground	2
Litter bins	2
No right turn at hospice shop	1
Library car park for disabled/invalids only	1
More street lighting	1
Hand rails	1
Cover drains	1
Replace pump	1
Total number of suggestions	144

**Question 5: Please indicate if you support any of the following suggestions for enhancing the corners of Trefrew Road/Victoria Road and Clease Road/Fore Street.**

	Number in support	As a % of total responses
Plant shrubs	114	44
Install seats	95	36
Enhance the area leaving it grassed	78	30
Pave the corners with cobble stones	57	22
Leave corners as they are	40	15
Other	12	5

A significant level of support was shown towards the proposal to enhance the corners of Trefrew Road/Victoria Road and Clease Road/Fore Street. Planting shrubs and installing seats received the highest level of support. Opinion was divided over paving the area with cobble stones or leaving it grassed, with a slightly higher proportion preferring to see the corners enhanced but left grassed.

Other suggestions were: flower beds and hanging baskets (4); period street lights (3); pavement not cobbles (2); install litter bins (1); improve access to Trefrew Road (1) and; tree at Mount Camel (1).

**Question 6: What do you think the four main priorities should be for improving Camelford town centre?**

	Priority 1	Priority 2	Priority 3	Priority 4	Total
Tidy shop fronts	34	13	3	9	59
More police	6	13	24	2	45
No parking in road at all	17	9	-	7	33
Bypass	17	6	4	-	27
Alcohol free zone	10	3	8	-	21
Full time traffic warden	-	7	9	1	17
Restriction on HGV access times	7	5	3	-	15
Ban dogs from park/enforce bylaws	4	4	4	1	13
Daily removal of litter	-	11	-	-	11
Pedestrian friendly	9	-	-	-	9
Parking anywhere allowed	8	-	-	-	8
Plant cherry trees/more flower beds	-	2	5	1	8
One way traffic	4	-	3	-	7
More information boards	4	-	3	-	7
Paint railings outside butchers black/gold	-	7	-	-	7
Name plates on historic buildings and opeways	2	3	1	-	6
Seats and tables	1	3	-	2	6
Circular walk guides	6	-	-	-	6
Cobbles outside Conservative club	5	-	-	-	5
CCTV	4	-	1	-	5
Pedestrian crossings	2	-	2	1	5
More traffic lights	2	1	-	1	4
Improve town hall entrance	2	-	1	-	3
Ban young persons from park PM	-	3	-	-	3
Finger post signing	-	3	-	-	3
Encourage larger shops	-	3	-	-	3
Fill empty shops	-	2	1	-	3
Disabled parking	2	-	-	-	2
Bandstand	2	-	-	-	2
Open air theatre	2	-	-	-	2
Wider pavements	-	2	-	-	2
Ban heavy vehicles	-	2	-	-	2
Coach park	-	2	-	-	2
More litter bins	-	1	-	1	2
Weekly market	-	-	2	-	2
Improve play area in park	-	-	2	-	2
Library parking disabled only	-	-	-	2	2
Total					359

NB: The table above includes all those suggestions put forward by more than one respondent.

Whilst there was a wide range of issues suggested as priorities for Camelford, a smaller number of issues emerged as the main priorities. In order of popularity, the four main issues were:

1. To tidy the shop fronts
2. More police
3. No parking in the road at all
4. To have a bypass.

There were other priorities which were frequently mentioned such as: to have an alcohol free zone; to have a full time traffic warden in Camelford and; to restrict HGV access times. Keeping the streets and the park free from dog mess and keeping Camelford free from litter were also popular issues.

The other suggestions, each put forward by only one respondent, are listed below: 24 hour cafe; sack traffic warden; car park at Conservative club; telephone box at post office; cycle lane; more handicapped parking; reduce traffic signs; signs showing river walks; Widen car park entrance; speed restriction sign at C.P school; charge for parking; clean river; footpath Enfield park to Slaughterbridge; speed humps; open air events; car park Jackson's Meadow; lighting on riverside walk.

**Question 7: Would you or anyone in your household like to get involved in projects to enhance Camelford?**

19 respondents indicated that they would like to get involved in enhancement projects and the following range of skills were offered:

Gardening skills; general labour; management and education; conservation issues and areas; building works; cubs and scouts help; youth leader; restoring and historical research; electrical; woodwork and fund-raising.

There were a range of additional comments made by respondents. Those most frequently mentioned were the need for a bypass; the need to enforce dog fouling laws; improvements needed to the river downstream of the bridge and improvements to tourism.



## CAMELFORD TOWN ENHANCEMENT SURVEY:

### PROJECTS ARISING FROM THE SURVEY

The following projects received strong support from the respondents. In order of strength of community support shown towards the project, those identified were as follows:

- 1) **Name and Tidy up opeways.**  
Taking into account the names put forward by respondents.
- 2) **New rubbish bins.**  
In keeping with the character of the local area. (Colours black/gold)
- 3) **Improvements to Chapel Street.**  
Consider making Chapel Street one way, renovating dilapidated buildings and cleaning gutters of weeds. In general, improvements to traffic and parking are needed.
- 4) **Name plates.**  
For opeways and historic buildings. (Colours black/gold)
- 5) **Information signs.**  
Finger post signing. (Colours black/gold)
- 6) **Enhancing corners of Trefrew Road/Victoria Road and Clease Road/Fore Street.**  
Planting shrubs and installing seats. Further consideration needed over whether to leave the area grassed or have it cobbled.
- 7) **New seats.**  
In keeping with the character of the local area.

#### The four long term priorities identified by respondents were:

- 1) **Tidy shop fronts.**
- 2) **More police.**
- 3) **No parking in the road.**
- 4) **Bypass.**

Other popular ideas which warrant further discussion were to make the town centre an alcohol free zone, to have a full time traffic warden, stronger enforcement of dog laws and more regular removal of litter.

**General recommendation:** To contact all respondents who offered help and implement some of the above projects as community lead initiatives.